

COMING SOON: Emergency Broadband Benefit Program

Health care centers, grantees and partners have an exciting opportunity to help spread the word about an upcoming program. [Eligible patients and households](#) may apply for the Federal Communications Commission (FCC) [Emergency Broadband Benefit](#) (EBB) program when it opens in late April.

Background

The Federal Communications Commission's (FCC) [Emergency Broadband Benefit](#) (EBB) program lowers the cost of high-speed internet service to ensure people have the connectivity they need during the ongoing COVID-19 public health emergency. By the end of April, \$3.2 billion in funding will be available to provide qualifying households discounts on their internet service bills and an opportunity to receive a discount on a computer or tablet. The EBB program is similar to the [Lifeline program](#) with expanded eligibility, vendors, and subsidies. This benefit is available directly to consumers on a first come, first serve basis.

[Eligible patients and households](#) may submit applications beginning around late April. Health centers and organizations are encouraged to begin preparing to increase awareness and help patients apply (e.g., outreach, internet access, and supporting applications completion). Organizations are encouraged to develop a plan now to support patients as funds are expected to go quickly.

How You Can Help

- Share information about the EBB program with patients.
 - FCC's [EBB webpage](#)
 - [Fact sheet](#)
- Provide access to the internet and basic technical support at your organization so patients can complete the application.

The [Telehealth Resource Centers](#) are available to assist with questions. For more information, including recorded technical assistance webinars, please visit the FCC-supported technical assistance provider [Universal Service Administrative Company](#) and visit the resources below.

Resources for the EBB Program:

- FCC's [EBB webpage](#)
- [Consumer FAQ for Emergency Broadband Benefit](#)
- [Fact sheet](#)
- ["Become an Outreach Partner"](#)
- [Universal Service Administrative Company Technical Assistance Webinars](#)